

DELIVERY GUIDELINES



Dear customers, dear suppliers!

To ensure a fast and reliable process in our goods receiving department, we need your cooperation!
By observing our delivery guidelines, a smooth process is guaranteed for both sides.

DELIVERY

All deliveries with 3 pallets or more must be notified to **mawi@schaetzl.com**.

The following applies:

Delivery notification for 3 or less pallets: At least one day in advance with indication of the delivery date.

After notification of the delivery, you may be informed that the shipment must be delivered to our external warehouse.

Shipments without notification can lead to a refusal of acceptance.

Any additional costs incurred must be paid by the sender.

Our delivery address Elanders DON:

Elanders Donauwörth GmbH
Wareneingang
Am Stillflecken 4
86609 Donauwörth

Delivery time:

Monday - Friday: 8 a.m. to 12.00 p.m. and 12.30 p.m. to 4 p.m.

Notification to:

mawi@schaetzl.com

Outpost Bob:

BOB-Logistic + Consulting GmbH
Zusamweg 6
86609 Donauwörth

Delivery times:

January - August:

Monday - Thursday: 7.30 a.m. to 12.00 p.m. and 12.30 p.m. to 14.00 p.m.

Fridays: 7.30 a.m. to 12.00 p.m.

September - December:

Monday - Fridays: 7.00 a.m. to 12.00 p.m. and 12.30 p.m. to 3.00 p.m.

Notification to:

dispo@bob-logistic.de + mawi@schaetzl.com

Outpost Bosch:

Xaver Bosch
Internat. Spedition GmbH
Außenlager Donauwörth
Zusamweg 3
86609 Donauwörth

Delivery times:

Only with prior notification is a contact person on site.

Notification to:

ms@bosch-logistik.de + mawi@schaetzl.com

A delivery note must be included with the delivery!

Information on the delivery note regarding the order number/customer, description of contents and quantities, and the packing units are mandatory. If it is not possible to enclose the delivery bill - please send it by e-mail to **mawi@schaetzl.com** at least 1 day before delivery.

PALLETS

Pallet deliveries **must** be made on Euro pallets, the maximum pallet height is 1.30 meters with a max. weight of 900 kg. The number of euro pallets to be exchanged must be registered.
The max. pallet size for packaging deliveries can be delivered in consultation with us, deviating.

All pallets **must** be provided with pallet note (content and quantity information).

CARTONAGES

Cardboard boxes **must be labeled with information of the content and quantity.**
Cardboard boxes must be packed in such a way that they are **slip- and shipping-proof.**

DETERMINATIONS

- Pallets must be placed in the vehicle in such a way that they can be unloaded using standard industrial pallet trucks. **Unloading by means of a front forklift is not possible.**
- The loading areas of the trucks must be odor-free and clean.
- If delivered on pallets, the goods must not protrude. The pallets must be stackable and suitable for high-bay storage.
- Undamaged, clean and odourless pallets have to be used at all times.

EXPENSES

Failure to comply with these terms may result in additional charges or refusal to accept your delivery.
Any costs incurred will be charged at the currently valid hourly rate.

Thank you for your support.

Your Elanders Team